

Cerner Flash

Chronic Care Management Program Status Enhancements

April 19, 2024

Chronic Care Management Program Status Enhancements Overview

Chronic Care Management (CCM) uses a team-based, patient-centered approach for Medicare beneficiaries who have multiple (two or more) chronic conditions. The program is intended to be "life-long" and support the patient in all aspects of their healthcare journey. This program is offered to all Medicare patients who have a McLaren Primary Care Physician.

CCM services include:

- Coordination of care between pharmacy, specialist, testing centers, hospital, emergency room and primary care.
- Chronic-Disease education and self-management tools with instruction.
- Assistance with non-medical issues such as transportation, housing, food, or caregiver support.
- Development of a personalized care plan.
- Routine check-ins and monitoring from home.
- Assignment to a personal nurse.

Effective 4/24/24: The following enhancements will be made in PowerChart in regard to the Chronic Care Management Program:

• CCM Status on the Banner Bar: A new CCM Status field on the Banner will be available to inform users on the status of a CCM or potential CCM patient. This field updates with the status chosen on the Chronic Care Management Program Status Powerform that is documented by CCM and Clinical Staff. Users may see one of the following statuses next to this field, depending on the patient's status in the CCM program.

Status	Explanation of Status
Enrolled	Patient consented to program and is receiving CCM services.
Declined	Discussed CCM program with patient and patient declined participation.
Pending	Discussed CCM program with patient is patient is considering participation.
Revoked	Patient was enrolled in CCM program but has requested to stop participation.
Eligible	Patient meets criteria to participate in CCM program.
Hospice/Deceased	Patient is enrolled in Hospice and not eligible for CCM or patient is deceased.

HealtheLife: No	PCP:Schafer, MD, Michael William		
CommonWell: Not Enabled	Care Team: Schafer, MD, Michael William		
MRN:310003398947	CCM Status:Pending		
Clinic FIN: 71000009320780 [Visit Dt: 4/5/2024 12:12:03 EDT] \	visit Reason: <no -="" for="" reason="" visit=""> Loc:OK34 IM Res</no>		

• Chronic Care Management Status Workflow Page: will be available to Providers and Clinical Staff in PowerChart. Users may utilize this page to review documentation and Action Items/Comments entered by the Chronic Care Management team if desired.

Positions Impacted: All Providers and Clinical Staff positions.





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Chronic Care Management Program Status Workflow Page

The Chronic Care Management Workflow Page will be available to Providers and Clinical Staff in PowerChart. Users may utilize this page to review documentation and Action Items/Comments entered by the Chronic Care Management team if desired. Follow the steps below to add the CCM Workflow Page as a viewpoint.

1)	From within the patient's chart, select the + icon on the Ambulatory Summary Page to add the viewpoint.	Ambulatory MA Summary Ambulatory MA Summary Ambulatory MA Summary Ambulatory MA Summary Outpatient Workflow - AMB
2)	Select the Chronic Care Management Program Status view from the list.	Ambulatory MA Summary Ambulatory MA Summary Ambulatory MA Summary Select a View Anticoag Workflow Anticoag Workflow Chronic Care Management Program Status Clinical Staff Orders

3) The Chronic Care Management Program Status Workflow Page will display.

a. Users may review Documents and Action Items & Comments entered for the patient by the CCM team.

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Outputient Workflow - AMB ×	Ovoric Care Management. × +						
,	Documents (5)						
Documents (S)				Display: Multiple r	note types Change Filter		
COM Form	Time of Service V	Subject	Note Type	Author	Last Updated		
Action Items & Comments	- In Progress (0)						
	· Completed (5)						
	APR 15, 2024 09:31	CCM Care Manager	CCM Care Manager	Cerner Test, Ambulatory: MA Cerner	APR 15, 2024 09:31		
	APR 15, 2024 09:31	CCM Pending Date	CCM Pending Date	Cerner Test, Ambulatory: MA Cerner	APR 15, 2024 09:31		
	APR 15, 2024 09:31	CCM Program Status	CCM Program Status	Cerner Test, Ambulatory: MA Cerner	APR 15, 2024 09:31		
	APR 15, 2024 09:31	CCM Referral Source	CCM Referral Source	Cerner Test, Ambulatory: MA Cerner	APR 15, 2024 09:31		
	APR 15, 2024 09:31	Chronic Care Management Program Status	Chronic Care Manage Program Status- Text	Cerner Test, Ambulatory: MA Cerner	APR 15, 2024 09:31		
	CCM Form Chronic Care Management Program Status (1)						
	Ononic Care Management Program Status						
	Action Items & Comments						
	Actions			Situational Awareness & Planni	ng		
	Enter new action here			Enter new comment here			
	No actions documented.			No comments documented.			
	Displaying information for the selected care team only. View All			Displaying information for the selected care team only. View All			

