

# Cerner Flash

## Chronic Care Management Program Status Enhancements

April 19, 2024

### Chronic Care Management Program Status Enhancements Overview

Chronic Care Management (CCM) uses a team-based, patient-centered approach for Medicare beneficiaries who have multiple (two or more) chronic conditions. The program is intended to be “life-long” and support the patient in all aspects of their healthcare journey. This program is offered to all Medicare patients who have a McLaren Primary Care Physician.

#### CCM services include:

- Coordination of care between pharmacy, specialist, testing centers, hospital, emergency room and primary care.
- Chronic-Disease education and self-management tools with instruction.
- Assistance with non-medical issues such as transportation, housing, food, or caregiver support.
- Development of a personalized care plan.
- Routine check-ins and monitoring from home.
- Assignment to a personal nurse.

**Effective 4/24/24:** The following enhancements will be made in PowerChart in regard to the Chronic Care Management Program:

- **CCM Status on the Banner Bar:** A new **CCM Status** field on the Banner will be available to inform users on the status of a CCM or potential CCM patient. This field updates with the status chosen on the Chronic Care Management Program Status Powerform that is documented by CCM and Clinical Staff. Users may see one of the following statuses next to this field, depending on the patient’s status in the CCM program.

Status	Explanation of Status
<b>Enrolled</b>	Patient consented to program and is receiving CCM services.
<b>Declined</b>	Discussed CCM program with patient and patient declined participation.
<b>Pending</b>	Discussed CCM program with patient is patient is considering participation.
<b>Revoked</b>	Patient was enrolled in CCM program but has requested to stop participation.
<b>Eligible</b>	Patient meets criteria to participate in CCM program.
<b>Hospice/Deceased</b>	Patient is enrolled in Hospice and not eligible for CCM or patient is deceased.



HealthLife: No  
**CommonWell: Not Enabled**  
 MRN:310003398947  
 Clinic FIN: 71000009320780 [Visit Dt: 4/5/2024 12:12:03 EDT] Visit Reason: <No - Reason for visit> Loc:OK34 IM Res  
 PCP:Schafer, MD, Michael William  
 Care Team: Schafer, MD, Michael William  
**CCM Status:Pending**

- **Chronic Care Management Status Workflow Page:** will be available to Providers and Clinical Staff in PowerChart. Users may utilize this page to review documentation and Action Items/Comments entered by the Chronic Care Management team if desired.

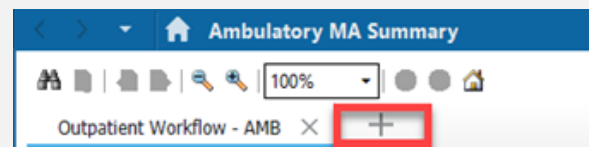
**Positions Impacted:** All Providers and Clinical Staff positions.

# Cerner Flash

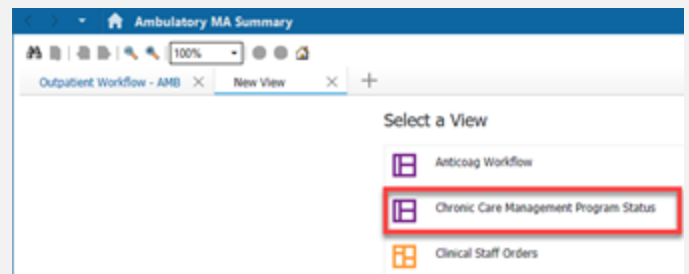
## Chronic Care Management Program Status Workflow Page

The Chronic Care Management Workflow Page will be available to Providers and Clinical Staff in PowerChart. Users may utilize this page to review documentation and Action Items/Comments entered by the Chronic Care Management team if desired. Follow the steps below to add the CCM Workflow Page as a viewpoint.

- 1) From within the patient's chart, select the + icon on the **Ambulatory Summary Page** to add the viewpoint.



- 2) Select the **Chronic Care Management Program Status** view from the list.



- 3) The **Chronic Care Management Program Status** Workflow Page will display.

- a. Users may review **Documents** and **Action Items & Comments** entered for the patient by the CCM team.

